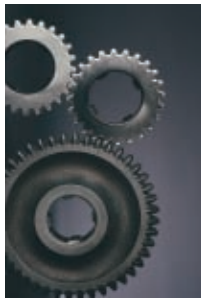


Interservices Outsourcing

The Outsourcing of Resources and Services allows your Company to have a trustworthy Partner that offers highly specialized Solutions through integrated Technologies and Practices of an international standar. These Solutions are adapted to the geographical specifications of the Organization and the specific needs of the Industry where they are needed.



**INTERSERVICES**
Outsourcing

Today, Outsourcing is a great Opportunity for Companies that need high-quality Services without resorting to large cost structures or making major investments. **Interservices** has the know-how of technical personnel trained in the Best Practices of the Industry worldwide, as well as expertise in resources management. We can thus guarantee a solid platform where Customers can develop their Businesses.

In this way, **Interservices** has the capacity to maintain diverse Applications and Technologies, without geographical barriers and in multiplatform environments (legacy, world-class).

Some of the Services featured on this Line are:

Functional Support for the following Solutions:

- Finances
- Human Resources
- Customer Relationship Management
- Enterprise Performance Management
- Supply Chain Management
- Campus Solutions
- General

Technical Support for the following Products:

- Development Quality Assurance
- Development Estimations
- New Functionalities Development

Technological Support:

Application & Infrastructure Management

- Applications Administration
- Database Administration
- Base Software and Third-Party Administration
- Fixes Application
- Generation and Administration of Backup Policies
- 24*7*365 Monitoring
- Disaster & Recovery Plans
- Incidents Resolution and Scaling
- Software and Hardware Upgrades

Hosting

- 24*7*365 Monitoring of Servers and Webs
- Generation and Administration of Backup Policies
- Disaster & Recovery Plans
- Hardware Upgrades

